

## Downloading the App and Using Your Install Code - iPhone

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### iPhone

1. Go to the App Store and search "V-TAS".
2. Click **Get** on the **V-TAS by VTV Solutions** app, then click **Install**.

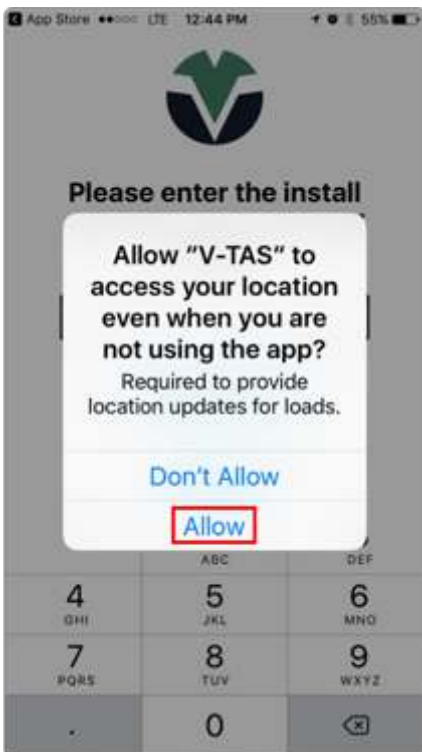


3. Once the app has downloaded click **OPEN** or open the app from your home screen.



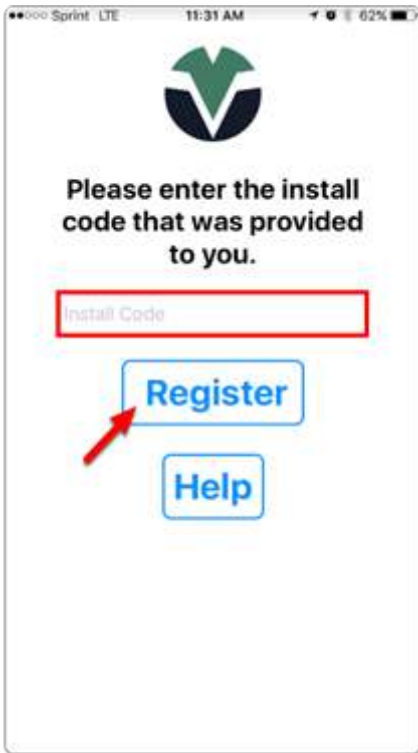


4. Once the app is open a pop-up will ask you to "Allow "V-TAS" to access your location even when you are not using the app?" Click **Allow**. This is required for the app to work properly.



5. Enter the install code that has been provided to you by the dispatch company and click **Register**. If the install code is not working make sure you have entered it correctly and then contact the dispatch company for assistance. Only the dispatch company can confirm your install code.





To get help with logging in, refer to the article **[Logging In / Adding a New Account / Switching Between Accounts](https://vtvsolutions.freshdesk.com/support/solutions/articles/17000054636-logging-in-adding-a-new-account-switching-between-accounts)** (<https://vtvsolutions.freshdesk.com/support/solutions/articles/17000054636-logging-in-adding-a-new-account-switching-between-accounts>).

