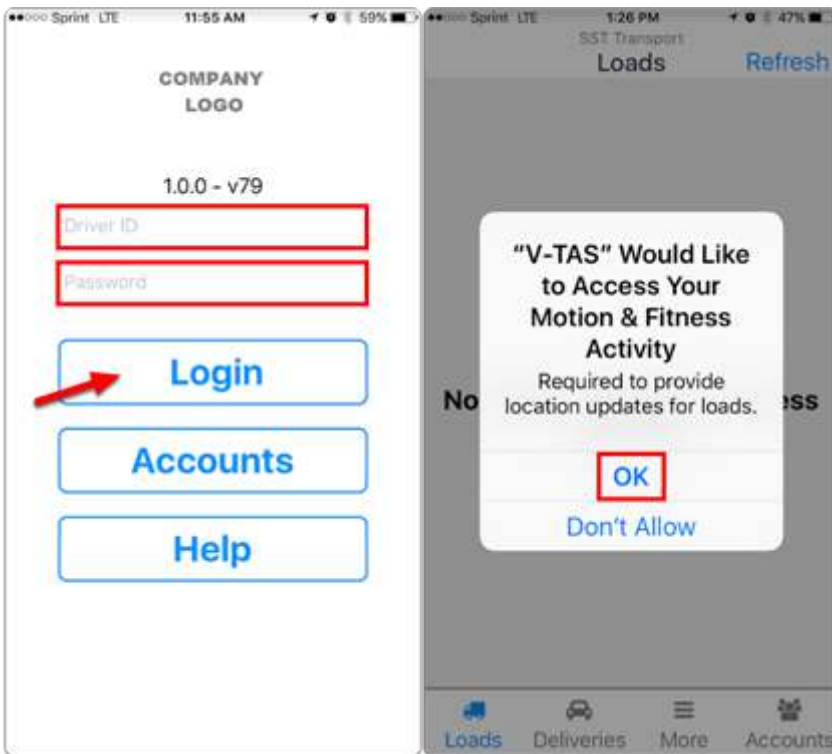Enter your search term here.

Search

Logging In / Adding a New Account / Switching Between Accounts

Modified on: Tue, 4 Dec, 2018 at 2:55 PM

After you have successfully downloaded the app and used your install code to register (see **Downloading the App and Using Your Install Code - Android** (https://vtvsolutions.freshdesk.com/support/solutions/articles/17000054465-downloading-the-app-and-using-your-install-code-android) or **Downloading the App and Using Your Install Code - iPhone** (https://vtvsolutions.freshdesk.com/support/solutions/articles/17000054467-downloading-the-app-and-using-your-install-code-iphone)) you can log in using your Driver ID and Password.
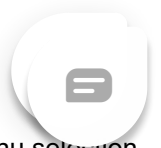
Logging In

1. Enter the Driver ID and Password provided to you by the dispatch company and click **Login**. If the Driver ID and/or Password is not working make sure you have entered them correctly and then contact the dispatch company for assistance. Only the dispatch company can confirm your Driver ID and Password.

2. **iPhone only:** If this is your first time logging in on this device you may be asked to allow V-TAS to access your motion & fitness activity. Click **OK**. This is required for the app to work properly.
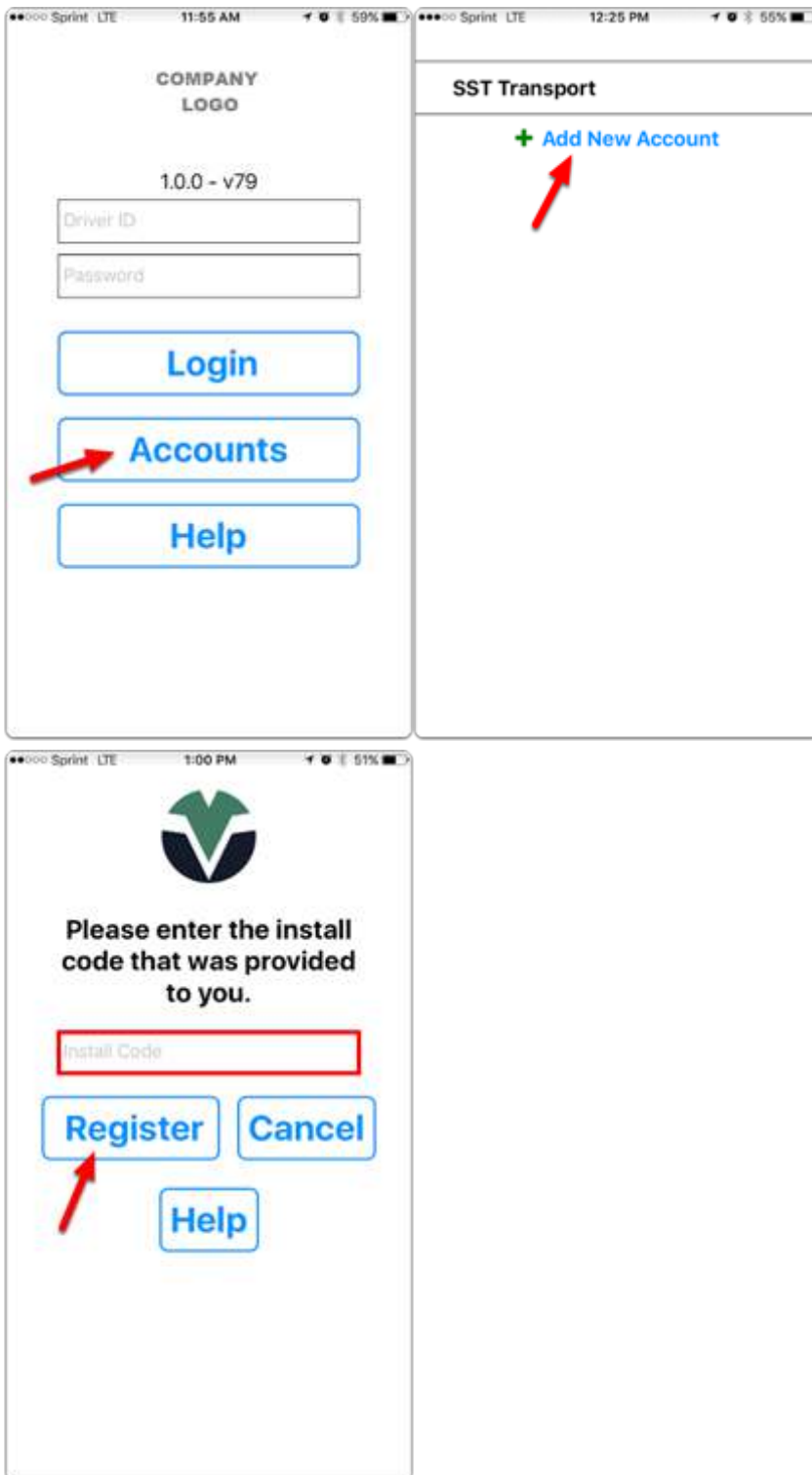

Adding a New Account

1. Click **Accounts**. You can find this button on the Log In screen or, if you are already logged in, as a tab/menu selection.

2. Click **+ Add New Account**.

3. Enter the install code given to you by that dispatch company and click **Register**.

4. Follow the steps for logging in (above).

Switching Between Accounts

If you have more than one account (you are a driver registered with more than one dispatching company that you can switch between all the companies you are registered with.

1. Click **Accounts**. You can find this button on the Log In screen or, if you are already logged in, as a tab/menu selection.
2. Select the company you want to log in for, select **Switch To** and follow the steps for logging in (above).