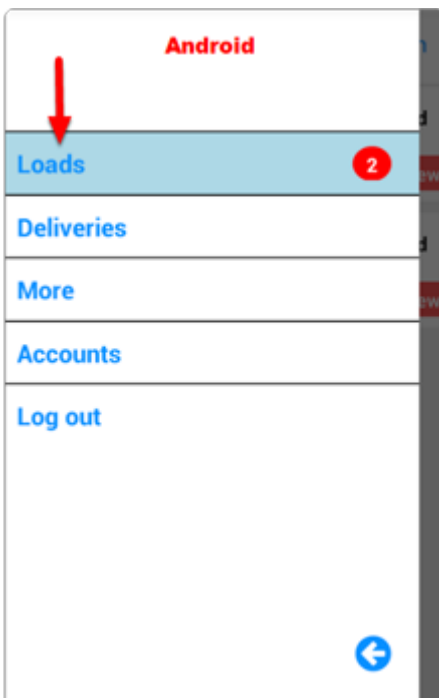
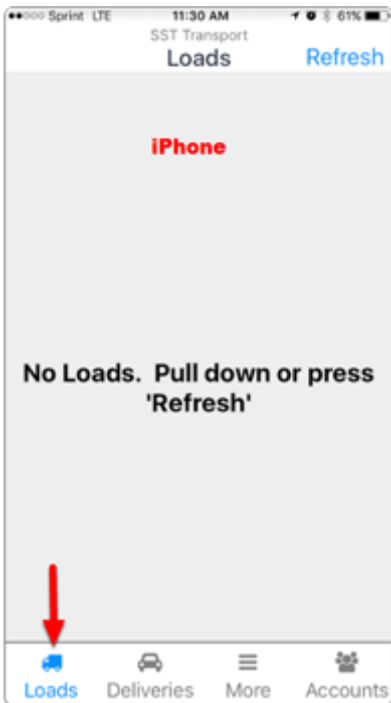


Finding Your Loads

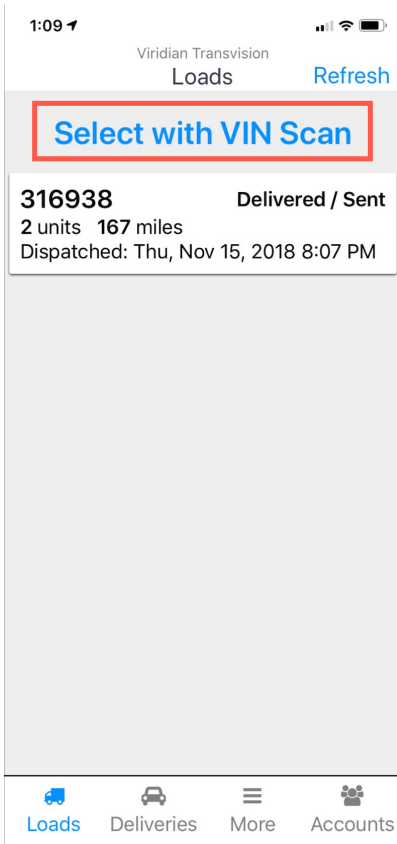
Modified on: Tue, 18 Dec, 2018 at 3:14 PM

You can find your assigned loads under the **Loads** tab/menu selection.

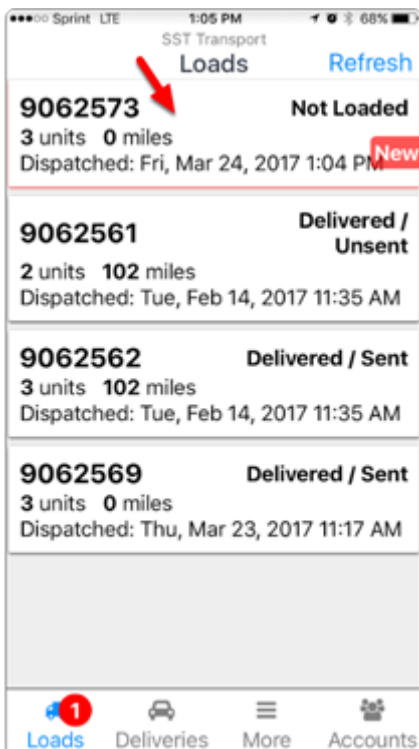
1. Press the **Loads** tab (iPhone) or select **Loads** from the side menu (Android).



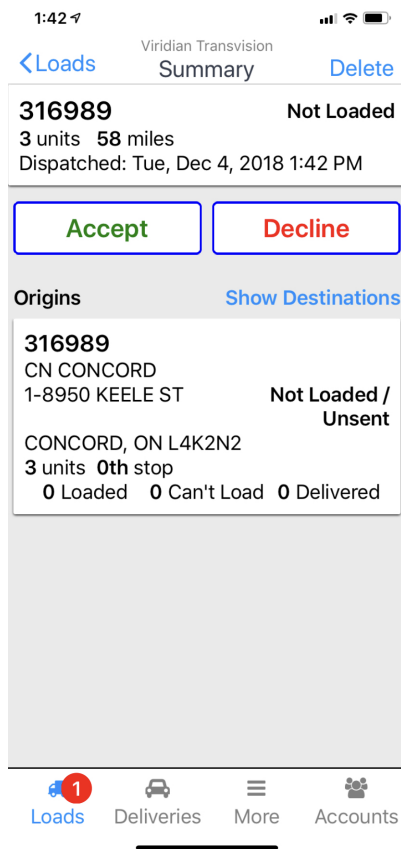
2. If there are no loads listed on the screen pull down to refresh or click **Refresh** in the top-right corner.
3. Click on **Select with VIN Scan** to find a load by scanning a VIN or scroll to find the load you need. If the load you are looking for is not listed you may need to contact dispatch to have them resend the load to your device. Make sure you are only logged in to one device prior to doing this.



4. Click on the load to view the load details.



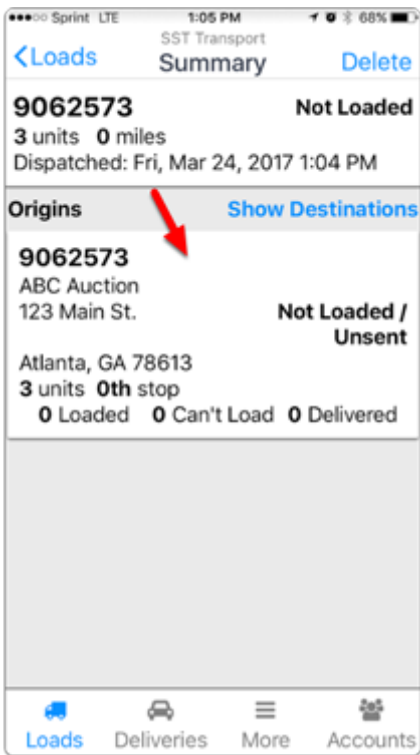
5. You may be asked to **Accept** or **Decline** the load before proceeding. If you **Accept** the load you will be able to proceed with loading. If you **Decline** the load you will not be able to proceed with loading.



QUICK TIP: You can choose to show or hide the destinations by clicking **Show/Hide Destinations**.

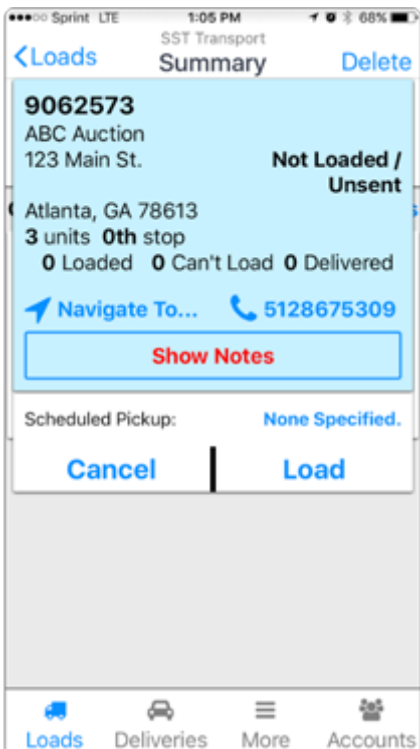
6. Click on the load details to bring up options for this load.





7. Choose an option.

- **Navigate To...:** Choose this option for directions to the origin location. This will open your device's map application.
- **Phone Number:** Choose this option to call the origin location.
- **Show Notes:** Choose this option to show any notes for the origin location.
- **Cancel:** Choose this option to close this window and go back to the load details.
- **Load:** Choose this option to start the loading process.



You are now ready to load vehicles! See [Loading a Vehicle without Damage](https://vtvsolutions.freshdesk.com/support/solutions/articles/17000055222-loading-a-vehicle-without-damage) (<https://vtvsolutions.freshdesk.com/support/solutions/articles/17000055222-loading-a-vehicle-without-damage>) or [Loading a Vehicle with Damage](https://vtvsolutions.freshdesk.com/support/solutions/articles/17000055223-loading-a-vehicle-with-damage) (<https://vtvsolutions.freshdesk.com/support/solutions/articles/17000055223-loading-a-vehicle-with-damage>).

